

1T-CL-322 firmware release, UDP functionality

August 2019 1T-CL-322 firmware EUv2.25, USv2.15

Released by Neil Baptiste

All 1T-CL-322 EU & US versions are manufactured using new firmware. You only need to upgrade if you need the port fix listed below. This firmware is for:

Hardware: 1T-CL-322

Software: NA

For help, refer to the user guide.

New

None

Fixed

• Does not always close TCP port to C3 products after logout command is sent.

Notes

• None

Downloads

Download the latest firmware here: tvone.com/firmware-updates

Previous releases

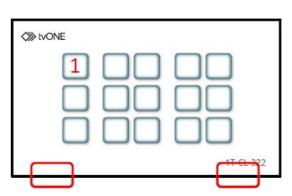
Read details on previous releases here: tvone.com/control-solutions

o Added UDP protocol handling

Installation instructions

To upgrade to this firmware:

- 1. Make sure that latest version of firmware is downloaded to your computer
- 2. Extract any zipped files and copy the .BIN file to your computer.
- 3. Remove the front plate of the Control Panel.
 On the EU model, use a small screwdriver in the two slots at the bottom of the plate to lever off the front cover. On the US model, remove the four screws.

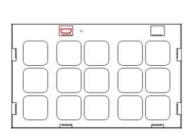


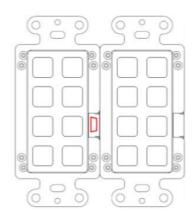


4. Disconnect the power.



- 5. Press and hold button 1 and reconnect the power. When button 1 flashes twice, release button 1.
- 6. Connect a USB cable from your computer to the mini USB socket.





The **USB UPDATE** drive appears.

- 7. Copy the .BIN file to the root of the **USB UPDATE** drive.
 - The firmware update starts automatically. When the transfer is complete, all LEDs on the Control Panel light up.
 - The update is complete when the Control Panel reboots automatically.
 - You might need to refresh the web interface as part of the firmware upgrade process. Press F5 to refresh your browser or reconnect with the 1T-CL-SW software.
 - If you cancel an update during installation, your unit keeps previous version offirmware. To keep using previous version, turn power OFF and then ON.
 - To try an update again to newer firmware version, run through procedure outlined above again.
 - All settings are kept during a firmware update.

Contact us

www.tvone.com

tvONE NCSA North, Central and South America

Sales: sales@tvone.com
Support: tech.usa@tvone.com

tvONE EMEA

Europe, Middle East, Africa and Asia Pacific

Sales: sales.europe@tvone.com Support: tech.europe@tvone.com